

PHARMACY BENEFIT JANUARY 2021 REFRESH



Client highlights at-a-glance

At Cigna, January is always a busy and energizing time. As our clients and customers begin a new plan year, we work hard to implement new solutions and capabilities to make their care more affordable, predictable, and simple. This year, we're also working together with Express Scripts to upgrade many clients to our new proprietary claims engine. Please find a simple snapshot below of what our clients and customers can expect in January 2021.

New for 1/1/21	Client Value	Customer Impact
Claims Engine Upgrade Enhancements		
New ID cards with new BIN/PCN and Rx group #	Ensures prescriptions filled adjudicate correctly at the pharmacy.	Notified to dispose of old card and only use new card to ensure prescriptions process correctly.
Refill management logic to look back 180 days	Improved safety and reduced costs associated with stockpiling.	Impacted customers notified of change and will continue to have ample time to fill their prescriptions.
Express Scripts Pharmacy for home delivery	Employees will have access to one of the country's largest home delivery pharmacies.	Express Scripts Pharmacy branding visible on bottles and correspondence. Home delivery prescriptions moved to Express Scripts Pharmacy. Welcome letter/email sent to notify of 24-hour blackout for online orders, and action needed for auto-refill and updating payment info.
New Solutions and Capabilities		
Patient Assurance ProgramSM	Provided at no cost at renewal and upgrade. Client can choose not to elect.	Provides significant cost savings for certain medications. Caps the cost of certain medications (e.g., insulin) at \$25 for a 30-day supply, or \$75 for a 90-day supply.
Additional discounts for excluded drugs	Employees get savings for drugs excluded from the benefit. No action needed by client.	Receive discounted price for certain drugs excluded from formulary. Those impacted notified that price may differ with options to pay for excluded drugs.
SaveonSP	Clients elect savings, leveraging pharma copay assistance and/or removing impact of programs that apply to customer deductible.	Pay zero for certain specialty drugs
Out of Pocket Adjuster for specialty drugs		Actual out-of-pocket costs will go towards deductible.
Opioid utilization management (UM) expanded	Access to full opioid oversight program, regardless of UM election, at no additional cost.	Greater safety checks – with some now requiring a prior authorization for opioids.

At Cigna, we know that the best way to help control total health care costs and improve the whole health of your employees is to provide a fully connected, **integrated solution**. With the January 2021 changes, we're poised to deliver even greater value for our clients and customers.

Together, all the way.®



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